



**Jerome Kaszubowski**  
 Clerk of Circuit Court & Comptroller  
 Highlands County, Florida

CLERK OF CIRCUIT COURT  
 CLERK OF COUNTY COURT  
 COUNTY AUDITOR  
 COUNTY RECORDER  
 CLERK TO THE BOARD OF COUNTY COMMISSIONERS

590 S COMMERCE AVE  
 SEBRING FL 33870-3867  
 PHONE (863) 402-6565  
 FAX (863) 402-6768

**MEMORANDUM**

Date: **23-Oct-20**

To: **Commissioners**

From: **Heather Woods, MS, CIA, CRMA, CISA**  
**Director of Compliance and Internal Audit**

Re: **CARES Program – Clerk of Courts Update**

The Highlands County Clerk of Courts Compliance and Internal Audit Department is focused on ensuring each CARES Grant Program approved case is reviewed efficiently, concerns are communicated to the BOCC, cases are accurate and complete and are then recommended for payment. A component of this process is ongoing monitoring of several key performance indicators (KPIs). These KPIs ensure effective and efficient tracking and management of the Clerk of Courts CARES Grant Program review and payment process. We are providing these KPIs and the attached charts to give up-to-date information regarding the Clerk of Courts ongoing role in the CARES Grant Program.

**Clerk of Courts CARES Grant Program KPIs – End of Day 10-21-2020**

	Total Applications in the BOCC Review Process	Total BOCC Approved Cases	Total Cases Reviewed by Audit	Cases Pending Audit Review
<b>Individual</b>	2,004	1,348	1,348	0
<b>Business</b>	694	548	548	0
<b>Community</b>	11	11	11	0

	Checks Issued	Checks Pending for 10/23/2020	% of Total BOCC Approved Cases Paid/Approved for Payment	% of Reviewed Cases w/Concerns Sent to BOCC	% of Outstanding Reviewed Cases w/Concerns Sent to BOCC
<b>Individual</b>	1,109	147	93.2%	11.0%	4.4%
<b>Business</b>	496	17	93.6%	20.6%	6.8%
<b>Community</b>	11	0	100.0%	0.0%	0.0%



**KPI Notes:**

**Total Applications in the BOCC Review Process:** This includes applications that are in first review, second review, final review or approved by the BOCC staff.

**Total BOCC Approved Cases:** These are cases which have been approved by the BOCC and are the population of cases the Clerk's Internal Audit Department is reviewing and recommending for payment, or already paid.

**% of Reviewed Cases w/Concerns Sent to BOCC:** These are all cases that had a concern identified and were sent back to the BOCC point of contact for research and/or correction.

**% of Outstanding Reviewed Cases w/Concerns Sent to BOCC:** These are cases that had a concern identified and were sent back to the BOCC point of contact for research and/or correction and are still pending feedback from the BOCC staff.

A few additional items of note:

- The prior weeks check totals and the current week's pending check totals are noted below.
  - Business:   prior: \$1,493,500   current: \$ 40,000   total: \$1,533,500
  - Individual:   prior: \$1,663,500   current: \$220,500   total: \$1,884,000
  - Community:   prior: \$ 163,350   current: \$       0   total: \$ 163,350

Grand total paid:   \$3,580,850
- As of end-of-business on October 21, 2020, the Clerk of Courts Internal Audit Department has reviewed all BOCC approved business applications and individual applications.
- The Clerk of Courts has added additional reviewers to the Clerk's Internal Audit Department to assist in the efficient and effective review of approved cases.

If there are any questions or concerns please feel free to contact our office.

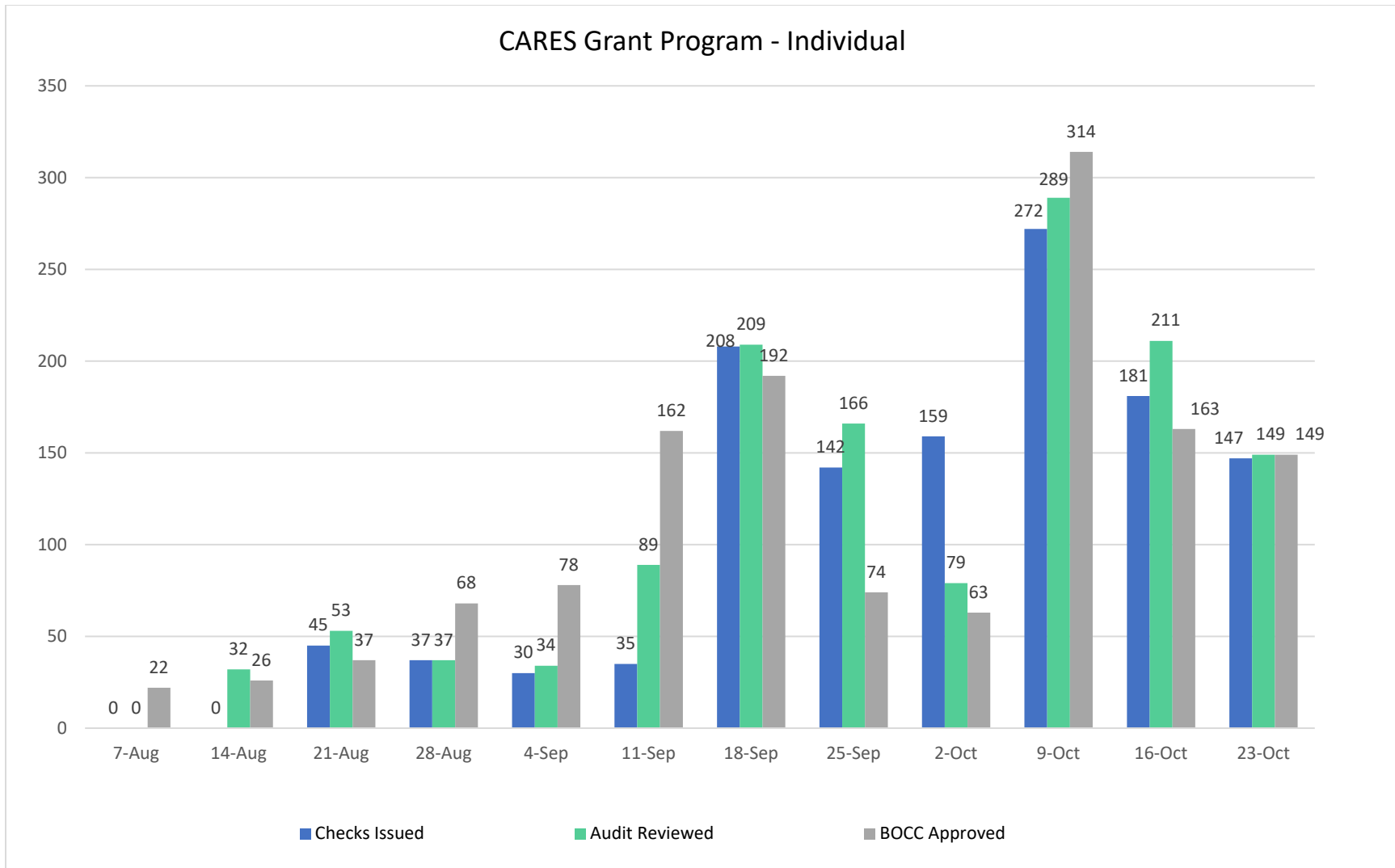
Thank you.

w/attachments

cc:   Randy Vosburg, County Administrator  
      Laurie Hurner, Assistant County Administrator  
      Jerome Kaszubowski, Highlands County Clerk of Courts  
      Latosha Reiss, Emergency Management Manager



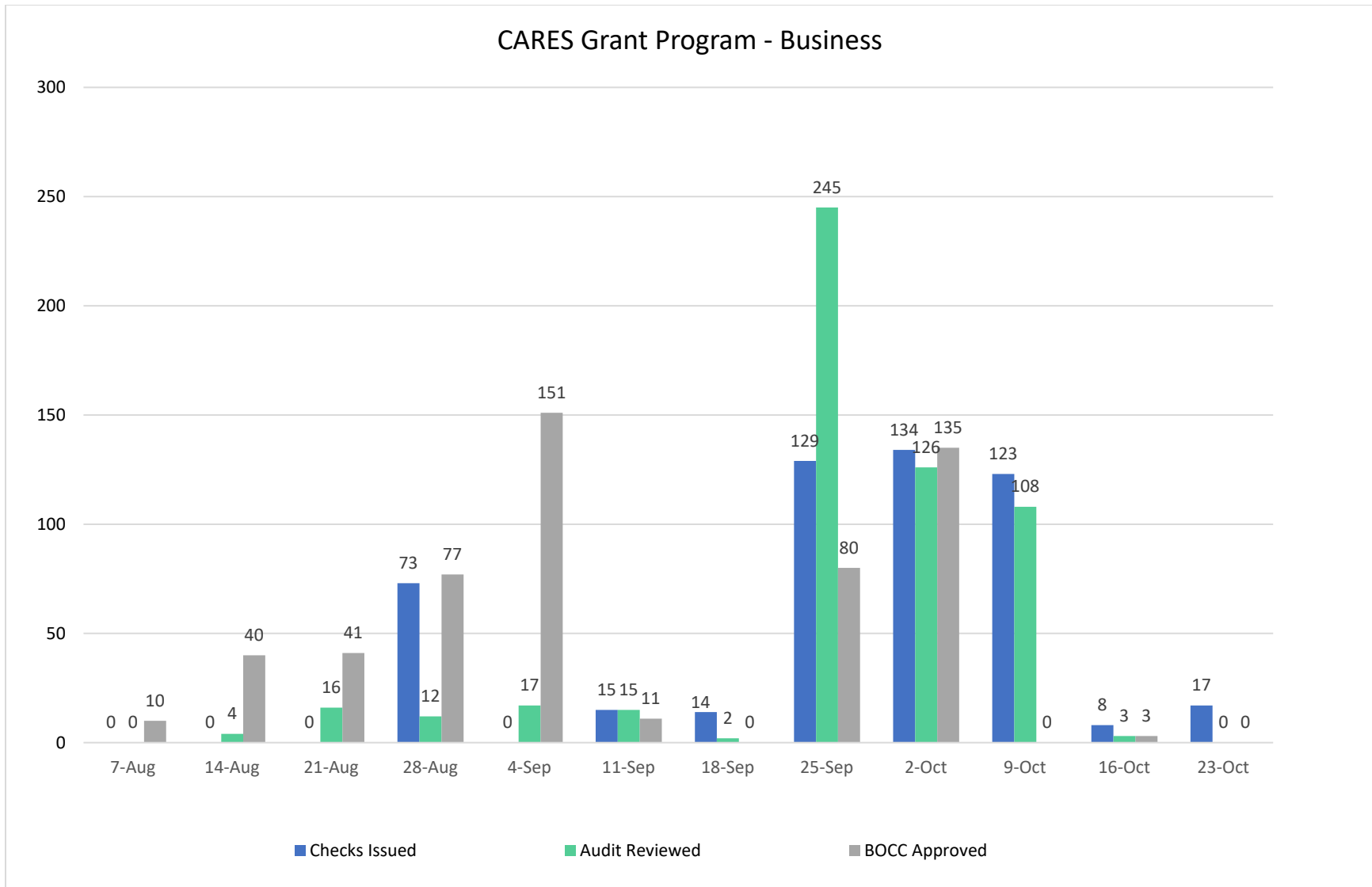
## CARES Grant Program - Individual



Data shown is for individual grants since the inception of the BOCC CARES Grant Program. The week of September 18<sup>th</sup> has higher volume due to a shift in the check issuing process. This week contained an additional three business days. The week of October 9<sup>th</sup> has higher volume due to increased efficiency of newly added staff.



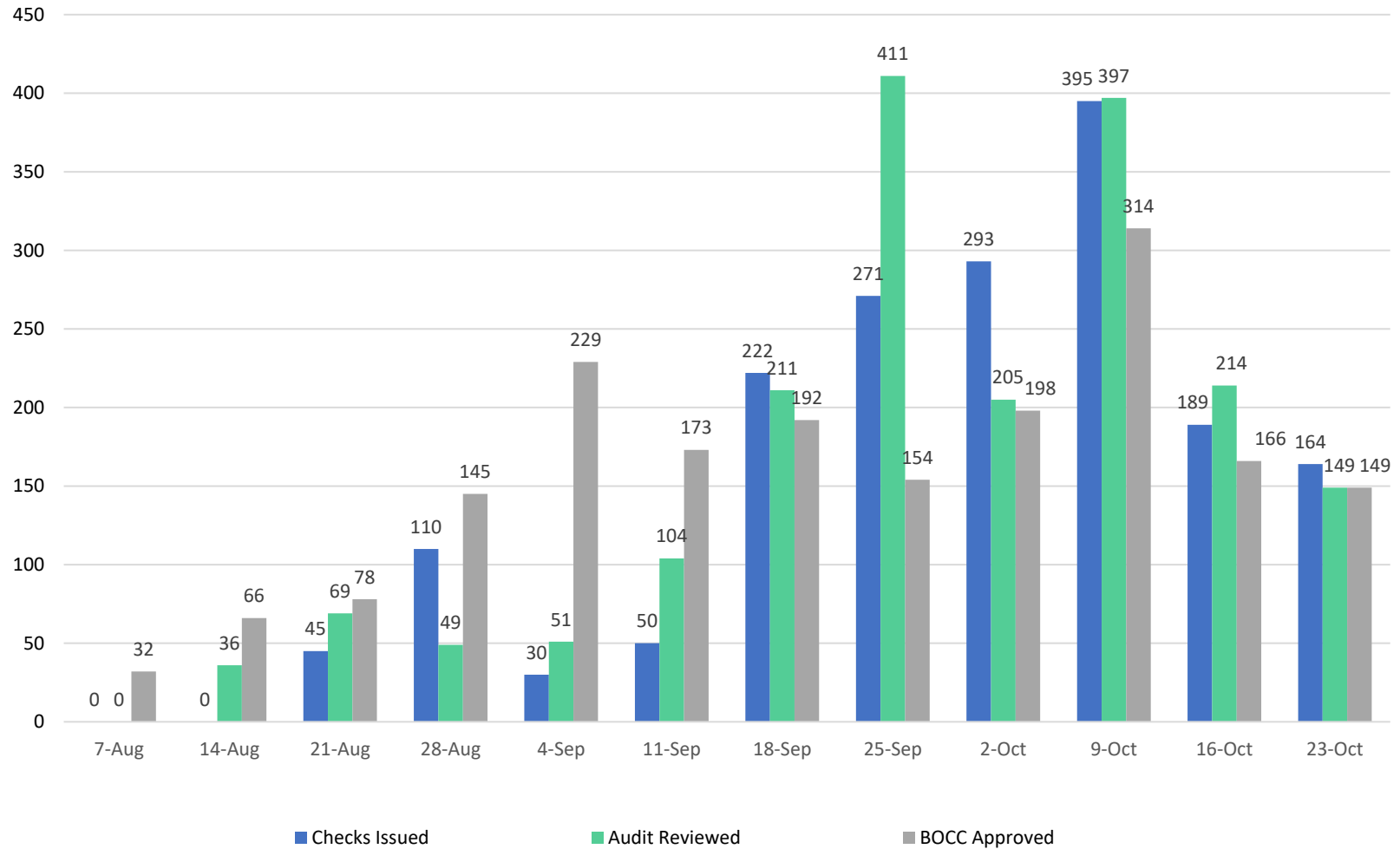
### CARES Grant Program - Business



Data shown is for business grants since the inception of the BOCC CARES Grant Program. The activity for the weeks of September 11<sup>th</sup> & 18<sup>th</sup> were effected by concerns related to taxpayer identification numbers which impacted the review process.



### CARES Grant Program - Combined (Business & Individual)



Data shown is for individual and business grants since the inception of the BOCC CARES Grant Program. This chart does not include Community Programs grants.

